### Non-Functional Requirement*:*

**Reliability**

The system can be used like “always on” systemAll the text, label and image in public user page should be in Vietnamese

Website admin and staff should need no more than one week of training to be productive with the system.

**Availability**  
The system always responds to every user who got permission.The server shall be working 24/7

#### Security

Users must login for using the system  
Privacy: Each role of user has a specific permission to interact with system. System always checks authorization and authenticated before do anything. Only admin can grant permission to users

#### Maintainability

#### The system is easy for maintainability

#### Portability

The system can be access by any browsers but recommendation for user is Mozilla Firefox v.25 or higher.

**Performance**

Good connection with server.